

# OOMA VOIP IS NOW AVAILABLE WITH SKY SYS

Contact a SKY SYS for more information

888-759-7970

We can help you save thousands per month



HD Audio  
Video Conferencing  
Messaging  
Fax Online  
Virtual Receptionist  
Mobile App  
Free Toll Free Number  
Free Local Phone Numbers  
Unlimited Calling in US, Canada, Mexico, & Puerto Rico  
Toll Free Number  
And many more...

\$19.95 monthly/per user

Mobile App, Virtual receptionist, Call park, Ring groups, Music on hold, Transfer music, Extension dialing, Voicemail, Call transfer, Call log, One conference bridge per user, Extension-to-extension dialing, Forward calls during device outages, One virtual fax per user, 7-digit dialing, Call Blocking  
Intercom Smart phone app: 2-phones-in-1 Call forwarding Multi-device ring Virtual extensions  
Voicemail audio email attachments SMS Messaging Call Flip Overhead Paging

\$24.99 Monthly per user adds these features:

Video Conferencing, Desktop App, Call Recording, Enhanced Call Blocking, Voicemail transcription, Caller Info Match, Higher usage limits for: Extension Monitoring, Call Park, Audio Conference, Room Participants

### **Virtual Receptionist**

The Virtual Receptionist is one of the most versatile tools in the Ooma Office features suite, giving companies the ability to direct incoming calls and share important information about their businesses.

### **Mobile App**

Keep Collaborating

Co-workers stay connected, employees stay productive, and customers stay happy.

Set up a message group in the Ooma business app to quickly communicate with multiple employees.

Use extension dialing in the app to quickly reach a co-worker.

Text (SMS), picture message (MMS), create message groups, extension dial, and more all on-the-go.

Manage Calls Better

Differentiate between business and personal calls easily. When your phone rings, you'll be informed it's an Ooma Office call and can accept or decline it.

Easily transfer calls to any phone number, another extension, your work voicemail, or a co-workers's voicemail.

See which co-worker is on the phone before you transfer a call.

Swap between two callers on your line to place one on hold. Then talk to the active caller, transfer them or send them to voicemail.

Flip an active call from a desktop phone to the app and eliminate interruptions.

**Call Park** takes the convenience of a call transfer and provides even greater flexibility. Ooma Office users can put callers in "parking spots" that allow them to switch devices or change location without losing the call. For the customer, it feels like they're on hold, but Call Park allows businesses to stay connected to the customer better than ever.

**Ring Groups** is one of the most versatile features in the Ooma Office suite for a variety of reasons. If your business has a group of employees that could answer a call, like a customer support or accounting group, a Ring Group is an effective way to make sure no call goes unanswered.

**Hold music**

This versatile feature keeps your customers from sitting in silence while they are on hold. There are multiple options and settings you can choose from with this feature – read below to learn more.

**Call transfer music**

It's important to keep your callers engaged through the entire customer journey. Transfer music ensures that your customers will never have to wait in silence while they are being transferred to an extension from a Virtual Receptionist.

**Extension Dialing**

Once your setup with Ooma Office is complete, you may want to continue expanding your extension options, or add new extensions as your business grows. With Ooma Office, you can easily create extension dialing options to branch out and meet the needs of your company or organization.

Ooma Office offers some of the most advanced voicemail options for businesses. Every Ooma Office user extension comes with a private voicemail, and voicemail is automatically set up every time a user's extension is created by an administrator.

Whether you are an Ooma Office administrator or just a casual user, you have options to see all of the calls you have made. As an administrator, you also have the option of viewing a record of all calls across the company.

**Call Forwarding**

As businesses increasingly allow their employees to work on-the-go, the need for strong call forwarding becomes more important. With Ooma Office, call forwarding can be set up based on an extension's specific needs and uses, making it easy to create settings that work best for each employee's needs.